INTERNAL ACTIONS:

- comply with the national legislation of the countries in which the firm operates as well as with international law on human rights, both in its direct operations, and throughout the supply chain;
- adopt a policy against harassment, abuse, intimidation and violence at corporate level and take action when they occur;
- define a corporate code of ethics as a reference document for the reporting of violations and abuses;
- integrate the *UN Guiding Principles on Business and Human Rights* throughout the company;
- develop a message collection system at the operating level that allows all the stakeholders in the company to communicate anything that impacts human rights;
- train employees and suppliers on transparency and human rights;
- establish a policy on gifts and donations;
- adopt a policy for the prevention of crime and fraud;
- establish mechanisms to detect any cases of forced or child labor within the supply chain and support suppliers in the eradication of such practices;
- activate the evaluation process of the firm's operations in areas afflicted by conflict, in order to minimize the negative impacts and maximize the positive ones (e.g., by providing work to vulnerable groups);
- maintain a transparent and coherent relationship with the governments of the countries where operations are located, abiding by international law, in order to prevent cases of fraud and corruption.

EXTERNAL ACTIONS:

- use corporate activities to promote peace, human rights and the rule of law. For example, a firm in the legal sector could offer free assistance to vulnerable groups, or one in the financial sector could choose not to support projects that could incite armed conflict;
- respond to requests for help from the governments of the countries where operations are located;
- attend workshops and events promoting the respect for human rights by the private sector;
- use the Global Compact’s «BUSINESS FOR THE RULE OF LAW» logo to promote respect for the rule of law by the private sector;
- join the Global Compact’s "BUSINESS FOR PEACE" platform to support the peace process in the countries in which the firm operates;
- support laws and policies in favor of sustainable development;
- implement development cooperation projects focused on strengthening the rule of law in developing countries;
- establish public-private partnerships with NGOs, universities, the public sector and other companies to carry out projects that contribute to the promotion of human rights and the rule of law.