INTERNAL ACTIONS

- adopt a lifelong learning model, which provides opportunities for training and continuous learning in order to increase employees' skills;
- develop and deliver a training programme on sustainability (human rights, transparency, sustainable job models, etc.);
- manage employees' working hours so as to encourage volunteer experiences for those involved with education;
- offer internships and apprenticeships to university students and recent graduates;
- provide preschool facilities for the children of employees living in communities where there are poor public welfare systems.

EXTERNAL ACTIONS

- contribute to technological innovation to improve access to and the quality of education through company products and services;
- train new generations through good business practices, highlighting those related to sustainability, innovation, and science;
- support or organize workshops and events for the sharing of good practices, knowledge, technology and innovation related to sustainability;
- provide support through scholarships for students in difficult economic situations;
- provide donations to foundations and organizations engaged in education, especially to those concerning services for disadvantaged communities;
- provide training for young people in the local communities where the company operates;
- invest in primary education programmes in emerging markets, in order to ensure more educated people locally, in the future;
- create development cooperation projects focused on education;
- forge partnerships with universities and schools, NGOs and the public sector to create widespread quality education.